

Candidate Name	Centre Number	Candidate Number
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**GCSE**

661/01

**HOSPITALITY AND CATERING  
UNIT 1: THE HOSPITALITY AND CATERING  
INDUSTRY (I)**

A.M. THURSDAY, 20 May 2010

1½ hours

**INSTRUCTIONS TO CANDIDATES**

Write your name, centre number and candidate number in the spaces at the top of this page.

Answer **all** questions.

Write your answers in the spaces provided.

**INFORMATION FOR CANDIDATES**

The maximum mark for this paper is 100.

The number of marks is given in brackets at the end of each question or part-question.

You are reminded of the necessity for good English and orderly presentation in your answers.

For Examiner's use only	
Number	Mark
1.	
2.	
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5.	
6.	
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8.	
9.	
10.	
<b>Total</b>	

Answer **all** questions.

1. Tick [✓] the box next to each statement to show if it is **true** or **false**. [4]

	True	False
(i) Salmonella is a type of food poisoning.		
(ii) Food poisoning bacteria are not harmful.		
(iii) Food poisoning bacteria can grow on frozen food.		
(iv) Food poisoning bacteria need moisture to multiply.		

2. Complete the following table.  
Give the food preparation term or meaning for **each** of the following. [4]

Food preparation term	Meaning
(i) .....	<b>Sauce made from fruit or vegetable puree.</b>
<b>Bain -marie</b>	(ii) ..... .....
(iii) .....	<b>Items offered separately to the main dish.</b>
<b>Reduce</b>	(iv) ..... .....

3. Record keeping is important in all areas of hospitality and catering.

(a) State **two** methods of record keeping used in the kitchen. [2]

(i) .....

(ii) .....

(b) Give **three** reasons why stock rotation is important. [3]

(i) .....

(ii) .....

(iii) .....

(c) List **four** quality points to be checked when accepting a delivery of frozen chicken breasts. [4]

(i) .....

(ii) .....

(iii) .....

(iv) .....

4.



Teamwork is important.

(a) List **four** ways that good teamwork can be recognised. [4]

(i) .....

(ii) .....

(iii) .....

(iv) .....

(b) A leader is an important part of a team. Describe the qualities that are needed to be a good team leader. [4]

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(c) How should a team leader deal with a member of staff who refuses to work hygienically?[3]

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5. Pasta is used in both savoury and sweet dishes.



(a) Name **two** different types of pasta. [2]

(i) .....

(ii) .....

(b) Complete the process for making lasagne using the words in the box. [5]

white sauce	sautéing	layer	cheese	roux
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Make the sauce by ..... the onion and garlic. Add the meat and seal.

Add tomatoes, tomato puree and herbs. Cook for fifteen minutes.

Make a ..... by melting butter and adding flour.

Gradually add the milk to make a .....

Cook until it thickens, stirring all the time.

..... the meat sauce, lasagne sheets and white sauce in a dish.

Top with ..... and bake until golden brown.

(c) Pasta served on its own can be bland. Discuss how pasta dishes can be made tasty and appealing. [5]

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6. A customer has complained that the heating is not working in the hotel bedroom.

(a) Explain how the staff should deal with this complaint. [4]

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(b) Discuss the impact that good customer care could have on a hotel. [6]

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7. A high class restaurant is advertising for a new **commis** chef.

(a) Describe the qualities needed to be a **commis** chef.

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(b) Discuss the range of jobs available within the kitchen brigade.

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8. There is a range of establishments that provide residential accommodation.  
Describe the main features of **each** of the following.

[12]

(i) Guest house

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(ii) Luxury hotel

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(iii) Residential care home

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