

## This Code of Conduct is an unsigned agreement between parents/carers, visitors and the school

The vast majority of our parents engage positively with our school staff, helping us to create a positive and uplifting environment for both students and staff.

The purpose of this policy is to provide a reminder to some parents/carers and visitors to our school about the expected conduct so that we can continue to flourish in an atmosphere of mutual understanding and respect. Staff, parents and children are entitled to a safe and protective environment in which to work. Behaviour that is tantamount to harassment, alarm or distress to users of the premises is unacceptable, and contrary to the aims of the school.

### The school expects parents/carers and visitors to:

#### ***Respect the ethos of our school.***

***Work together with the school staff for the benefit of your children.*** Treat all members of the school community with respect, using appropriate language and behaviour. If there is concern about a member of staff's oversight, parents should remain calm and respectful. Where appropriate, parents should clarify their child's version of events and compare it with the school's view to help bring about a peaceful solution to any issue.

***Promote good behaviour of your own children.*** This is especially important in public where it could otherwise lead to conflict, aggressive or unsafe behaviour.

***Use Social Media wisely.*** We kindly ask parents and carers to think carefully when discussing the business of school or children attending school in any public place including social networking sites. It's very easy if something is niggling you to 'post' in the heat of the moment. However, before you post anything on Facebook, WhatsApp, or any other third-party website you must **T.H.I.N.K.**: Remember, if it not factually true, or is unkind, then you may be accused of being libellous or a cyberbully.

|          |                  |
|----------|------------------|
| <b>T</b> | Is it true?      |
| <b>H</b> | Is it helpful?   |
| <b>I</b> | Is it inspiring? |
| <b>N</b> | Is it necessary? |
| <b>K</b> | Is it kind?      |

## Problem Solving

From time to time you may have an issue, a question or a 'thing' that needs dealing with. If things are frustrating you, or you need some answers who is the best person to talk to in the first instance?

- Tutor; and if still unresolved
- House Leader, and if still unresolved
- Deputy Headteacher

If you, or your child, are having a difficult time, let us help you. Together we can figure it out.

For the sake of clarity, we have listed below some of the behaviours that we regard as unacceptable and that may lead to a ban from the school site:

- Threatening or aggressive behaviour to any member of staff, visitor, fellow parent/carer or child.
- Persistently approaching the school in a negative and impolite manner.
- Persistent negative and malicious gossip (including on social media).
- Disruptive behaviour which interferes or threatens to interfere with any of the school's normal operation or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises, including the car park.
- Speeding or any other form of dangerous driving on the school premises.
- Using loud or offensive language or displaying temper.
- Damaging or destroying school property.
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school, on Facebook or other social media sites.
- The use of physical, verbal or written aggression towards another adult or child, including physical punishment of your own child on school premises.
- Approaching someone else's child to discuss or chastise them because of the actions of this child towards your own child/children or any other child/children.
- Smoking/vaping, taking illegal drugs or the consumption of alcohol on school premises (alcohol may only be consumed during authorised events).
- Dogs being brought on to the school premises (other than assistance dogs).